

# Responsible Play Policy

**Effective Date:** 05/08/2026

**Last Updated:** 05/08/2026

ArenaX is committed to providing a fair, competitive, and responsible environment for users participating in skill-based contests involving real-money entry fees. While ArenaX is not a gambling platform and does not offer games of chance or house-banked wagering, we recognize the importance of promoting healthy and responsible participation in paid competitive gaming.

This Responsible Play Policy explains the tools, standards, and practices ArenaX uses to help users engage responsibly with the Platform.

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## 1. Skill-Based Competition Platform

ArenaX operates as a platform for skill-based competitive gaming. Contest outcomes are determined predominantly by player skill, strategy, reaction time, and decision-making.

ArenaX does not operate casino games, sports betting, or games where outcomes are determined predominantly by random chance.

Even so, ArenaX encourages all users to participate responsibly and maintain healthy gaming habits.

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## 2. Eligibility Requirements

To participate in paid contests on ArenaX, users must:

- Be at least eighteen (18) years of age, or the age of majority in their jurisdiction, whichever is greater;
- Reside in a jurisdiction where ArenaX contests are permitted;
- Complete any required identity verification or compliance checks;
- Use the Platform solely for lawful personal entertainment and competition purposes.

ArenaX may restrict or prohibit access in certain jurisdictions at its discretion.

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## 3. Responsible Participation

Users should only participate in contests:

- For entertainment purposes;
- Using funds they can afford to lose;
- In moderation and within their personal financial limits.

Users should not use ArenaX as:

- A source of income;
- A financial investment strategy;
- A means to recover prior losses.

ArenaX encourages users to maintain balance between gaming, work, education, finances, and personal responsibilities.

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## 4. Voluntary Account Restrictions

ArenaX may provide users with tools designed to support responsible participation, including:

- Temporary play breaks;
- Account cooling-off periods;
- Deposit limits;
- Self-exclusion requests;
- Account closure options.

Users may contact ArenaX support to request voluntary restrictions on their account.

ArenaX reserves the right to apply reasonable waiting periods or verification procedures before removing certain restrictions.

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## 5. Self-Exclusion

Users who believe they need to stop participating in paid contests may request self-exclusion by contacting ArenaX support.

During an active self-exclusion period:

- Users may be prevented from accessing contests;
- Deposits may be disabled;
- Promotional communications may be limited where reasonably possible.

ArenaX may require identity verification before processing self-exclusion requests.

Self-exclusion requests are intended to be respected and enforced in good faith, but users remain responsible for ensuring they do not attempt to circumvent restrictions through alternate accounts or inaccurate information.

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## 6. Fair Play and Integrity

ArenaX promotes fair competition and actively monitors for behavior that may compromise platform integrity, including:

- Fraudulent activity;
- Collusion;
- Cheating;
- Unauthorized automation or bots;
- Multi-account abuse;
- Exploitation of bugs or technical vulnerabilities;
- Payment fraud or chargeback abuse.

Accounts suspected of violating platform integrity rules may be restricted, suspended, investigated, or permanently banned.

ArenaX reserves the right to void contests, withhold withdrawals, or reverse promotional benefits where fraud or abuse is reasonably suspected.

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## 7. Identity Verification and Security

To maintain a secure platform environment, ArenaX may require identity verification (“KYC”), age verification, location verification, or payment verification procedures.

Verification measures help:

- Prevent fraud and unauthorized activity;
- Enforce jurisdictional restrictions;
- Protect users and payment systems;
- Support fair competition.

Users may be required to provide valid government-issued identification or additional documentation before withdrawals or continued platform access are permitted.

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## 8. Recognizing Problematic Play

Users should monitor their own gameplay habits and consider taking breaks if participation begins negatively affecting:

- Finances;
- Employment or education;
- Personal relationships;
- Mental well-being;
- Daily responsibilities.

Examples of unhealthy participation may include:

- Spending more than intended;
  - Chasing losses;
  - Playing excessively for extended periods;
  - Using borrowed funds to participate;
  - Concealing spending or gameplay from others.
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## 9. Third-Party Support Resources

If participation in paid competitive gaming becomes difficult to control, users may wish to seek support from qualified professional or educational resources related to healthy digital gaming habits, financial wellness, or behavioral health.

ArenaX does not provide medical or psychological services.

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## 10. Parental Responsibility

ArenaX is intended only for eligible adults.

Parents and guardians should take appropriate measures to prevent minors from accessing real-money contest platforms, including:

- Securing devices;
  - Restricting account access;
  - Monitoring payment methods;
  - Using parental control tools where appropriate.
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## 11. Platform Enforcement Rights

ArenaX reserves the right to:

- Restrict or suspend accounts;
- Limit contest participation;
- Deny deposits or withdrawals;
- Enforce cooldown periods;
- Request additional verification;
- Permanently ban users

where ArenaX reasonably believes such action is necessary to protect users, maintain platform integrity, comply with legal obligations, or promote responsible participation.

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## 12. Changes to This Policy

ArenaX may update or modify this Responsible Play Policy at any time. Updated versions will be posted on the Platform with a revised “Last Updated” date.

Continued use of the Platform after updates become effective constitutes acceptance of the revised policy.

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# 13. Contact Information

If you have questions regarding this Responsible Play Policy or wish to request responsible play restrictions, you may contact:

**ArenaX Support**

Email: [support@arenax.us](mailto:support@arenax.us)

Website: <https://arenax.us>