

TERMS OF SERVICE

Effective Date: 2/16/2026

Last Updated: 2/16/2026

These Terms of Service (“Terms”) constitute a legally binding agreement between you and **ArenaX LLC**, an Arizona limited liability company (“ArenaX,” “Company,” “we,” “our,” or “us”), governing your access to and use of the ArenaX website, applications, and related services (collectively, the “Platform”).

By creating an account or using the Platform, you agree to these Terms.

1. Nature of the Platform

ArenaX operates a **skill-based competitive gaming platform** that allows users to enter contests and compete for prizes.

ArenaX does not operate games of chance and does not represent itself as a gambling operator. Participation outcomes are determined primarily by skill.

Users are solely responsible for ensuring that participation is lawful in their jurisdiction.

2. Eligibility

To use ArenaX, you must:

- Be at least 18 years old (or 21 where required by law)
- Be physically located in a jurisdiction where ArenaX contests are permitted
- Provide accurate registration information
- Successfully complete identity verification when requested
- Not be prohibited from participating under applicable law

ArenaX reserves the right to verify age, identity, and location at any time.

3. State & Jurisdiction Restrictions

ArenaX contests may not be available in all jurisdictions.

Users may not access or participate in paid contests from jurisdictions where skill-based competitions are restricted or prohibited by law.

ArenaX reserves the right to restrict participation from certain states or territories, including but not limited to:

- [Insert restricted states as advised by counsel]
- Any jurisdiction where entry-fee skill competitions are unlawful
- Any jurisdiction requiring specific licensure not yet obtained

ArenaX uses geolocation tools to enforce geographic restrictions. Use of VPNs, proxies, or location-masking technologies to circumvent restrictions is strictly prohibited.

ArenaX may suspend or terminate accounts found to be accessing the Platform from restricted jurisdictions.

4. Account Registration & Security

You are responsible for:

- Maintaining the confidentiality of your login credentials
- All activity under your account
- Immediately notifying ArenaX of unauthorized access

We may suspend or restrict accounts pending identity verification.

5. Identity Verification, AML & Compliance

ArenaX implements identity verification, fraud prevention, and anti-money laundering (“AML”) measures.

We may require:

- Government-issued identification
- Address verification
- Geolocation confirmation
- Tax documentation
- Payment method verification

ArenaX reserves the right to delay or withhold withdrawals pending compliance review.

Failure to comply with verification requests may result in suspension or forfeiture of promotional balances.

6. Deposits, Entry Fees & Withdrawals

Deposits

Users may fund accounts using approved payment methods. All deposits are final except as required by law.

Entry Fees

Entry fees are required for certain contests and are non-refundable once a contest begins.

Withdrawals

ArenaX may:

- Require identity verification prior to withdrawal
- Delay withdrawals for fraud review
- Impose minimum withdrawal thresholds
- Reverse transactions where fraud or abuse is identified

ArenaX reserves the right to offset outstanding balances or chargebacks against account funds.

Taxes

Users are solely responsible for reporting and paying taxes associated with winnings. ArenaX may issue required tax documentation.

7. Promotions & Bonus Abuse Prevention

ArenaX may offer promotional incentives, including:

- Sign-up bonuses
- Referral bonuses
- Promotional codes
- Deposit matches

Promotions are limited to one per individual, household, device, IP address, payment method, or other identifying factor as determined by ArenaX.

ArenaX may retain limited identifying data after account deletion for fraud prevention and promotional abuse prevention.

ArenaX reserves the right to:

- Withhold, revoke, or reclaim bonuses
- Void winnings derived from abusive activity
- Permanently ban accounts engaged in circumvention

8. Prohibited Conduct

You agree not to:

- Use bots, automation, scripts, or AI tools to gain unfair advantage
- Reverse engineer or exploit the Platform
- Use multiple accounts
- Collude with other users
- Engage in money laundering or fraudulent transactions
- Use VPNs or spoofed locations to bypass restrictions

ArenaX's determination of cheating or abuse is final and may result in forfeiture of funds.

9. Platform Integrity & Monitoring

ArenaX may monitor:

- Gameplay behavior
- Device fingerprints
- IP addresses
- Transaction patterns
- Anti-cheat telemetry

You consent to such monitoring for fraud prevention and platform integrity.

10. Suspension, Termination & Forfeiture

ArenaX may suspend, restrict, or terminate accounts for:

- Violation of these Terms
- Fraud suspicion
- Compliance failure
- Regulatory requirements

Funds may be frozen pending investigation. Promotional credits may be forfeited upon termination.

11. Intellectual Property

All content and technology associated with ArenaX, including:

- Game mechanics
- Software
- Branding
- Logos
- Algorithms

are the exclusive property of ArenaX or its licensors.

Unauthorized use is strictly prohibited.

12. Disclaimer of Warranties

The Platform is provided “AS IS” and “AS AVAILABLE.”

ArenaX makes no guarantees regarding:

- Uninterrupted availability
- Error-free operation
- Financial outcomes
- Continuous access

Participation is at your own risk.

13. Limitation of Liability

To the maximum extent permitted by law:

ArenaX shall not be liable for:

- Indirect or consequential damages
- Lost profits or lost winnings
- Service interruptions
- Data loss

ArenaX’s total liability shall not exceed the total net deposits made by you in the six (6) months preceding the claim.

14. Indemnification

You agree to indemnify and hold harmless ArenaX and its affiliates from claims arising out of:

- Your violation of these Terms
 - Fraudulent activity
 - Misuse of the Platform
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15. Arbitration & Class Action Waiver

Any dispute shall be resolved through binding arbitration administered by the American Arbitration Association.

You waive the right to:

- Jury trial
- Class action participation

Arbitration shall occur in Arizona unless otherwise required by law.

16. Governing Law

These Terms are governed by the laws of the State of Arizona, without regard to conflict of law principles.

17. Modifications

ArenaX may update these Terms at any time. Continued use constitutes acceptance of updated Terms.

18. Contact

ArenaX LLC

Address: 927 S Gary Drive, Tempe, AZ 85281

Email: support@arenax.us

Support: <https://arenax.com/support>